

Terms & Conditions

The terms and conditions below apply to all events and services booked through Unlimited Events Ltd.

Explanation of Terms:

“Client” - The individual or company which has placed the booking on behalf of the “Party”.

“Party/Guests” – The individuals to whom the activities or services will be provided.

“Supplier” – The Contracted Party used to fulfill a service or activity contained in the booking.

“Event” – All aspects of an activity booking requested by the Client which is confirmed in the Booking Confirmation.

“Contract” – The agreement between Unlimited Events Ltd and the Client which comes into existence when Unlimited Events Ltd accepts the deposit from the Client and issues the Booking Confirmation in writing or orally.

“Website” refers to www.unlimitedmadness.com, www.unlimitedmadness.co.uk and www.unlimitedbydesign.co.uk

“In Writing” – Includes correspondence by letter, fax and email.

“Force Majeure” - any event or service which we or the service supplier could not foresee or avoid. For example war, strike, riot, crime, terrorist activity, industrial dispute, natural or nuclear disaster, fire or adverse weather conditions outside our or the suppliers control.

Unlimited Events Ltd reserve the right to withdraw or change these Terms and Conditions prior to issuing a Booking Confirmation. The Terms and Conditions are accepted by the Client to the exclusion of any previous Terms and Conditions.

By entering into this agreement for the supply of services the parties agree to be bound by the terms and conditions contained herein.

Pricing - the price of the event is as stated in the initial enquiry. Unlimited Events Ltd reserves the right to change the price prior to issuing a Booking Confirmation. All prices are inclusive of VAT unless stated otherwise.

Booking and Payment Terms - The Client will confirm either in writing or orally that they wish to accept the booking. Upon receipt of a specified non-refundable deposit Unlimited Events Ltd will issue a Booking Confirmation.

The Client is responsible for checking that the details are correct. Activities may not be substituted for different activities without incurring amendment charges unless the Booking Confirmation is incorrect. Unlimited Events Ltd cannot accept liability for any errors in the Clients Booking if not notified within 7 days from the date of issue.

The deposit is payable on booking and is non transferable and non refundable. A £100 deposit is required to save your date and time, for activities costing less than £100, we will need full payment upon booking. For all events exceeding £1000 a 50% deposit is required at the time of booking. The balance is due 21 days prior to the event date. Payment for the event booked less

than 21 days prior to the commencement date is due in full on booking. Unlimited Events Ltd reserve the right to consider failure to make payment of the balance on the due date as a cancellation and reserve the right to re-sell the event with no liability to the Client other than the loss of their deposit. Payment can be made by cheque, BACS or card. Cheques are payable to 'unlimited events ltd'. Any cheques which do not clear on presentation will be subject to a charge of £20.00.

Amendments to the Booking by The Client – Unlimited Events Ltd will make the effort to make an amendment to all or part of the booking where requested by the Client. This may incur additional costs as a result of the changed items in the booking. Amendments cannot be made within 21 days of the commencement of the event date. Amendments must be requested in writing. Should the booking reduce in numbers after receiving the Confirmation, please refer to the cancellation charges in the Terms and Conditions.

Amendments to the Booking by Unlimited Events Ltd - If Unlimited Events Ltd cannot provide all or part of the event due to circumstances beyond our control the Client will be notified of any changes as soon as possible. Unlimited Events Ltd reserve the right at its sole discretion to alter or change arrangements should it be necessary to do so and shall have no liabilities to the Client.

Special Requirements - Unlimited Events Ltd will be pleased to assist with any special requirements wherever possible. Some events include meals. If any members of The Party have special dietary requirements, allergies or access requirements this information must be provided no later than 21 days prior to the commencement of the event date.

Participant Requirements - Due to the nature of many events run by Unlimited Events Ltd it is essential that the following rules apply:

All guests must conduct themselves in a courteous, proper and safe manner at all times.

All guests must listen and obey instructions given by our staff or contractors.

All guests must dress in the correct clothing and use all safety equipment as instructed.

All guests must agree to compensate us or our contractors for any costs incurred due to improper behavior during your time at the venues.

All guests must inform us of any medical conditions that may affect your participation in any activity.

All guests must take responsibility for removing themselves from any event or element if they do not feel competent to participate.

Under no circumstances will guests be allowed to participate in an activity if under the influence of alcohol or drugs.

Unlimited Events Ltd and any other third Party Suppliers retain the right to terminate the whole event or any individual activity if, in our opinion, the behavior of the group or an individual is threatening the safety or enjoyment of any other persons. The group or individuals involved will not be entitled to any refund in such circumstances.

Event - Should any equipment break down Unlimited Events Ltd and/or their suppliers will make every effort to repair but some breakages may not be repairable on the day. No refund will be made in this situation. Spare equipment is usually available.

Safety – Certain events and activities include a safety briefing. This will be carried out at the start of each activity session which the whole Party must attend. Individuals who fail to attend the safety briefing will not be allowed to take part in the activity and will not receive a refund. Safety equipment will be provided for each activity. The Party must wear sensible footwear including but not limited to walking boots, boots or trainers. High heeled footwear, open toe footwear and sandals are not suitable. Unlimited Events Ltd accepts no liability for loss or damage to property in any event. The motorsport activities are non – contact activities and any member of The Party deliberately contacting another motor vehicle will be permanently withdrawn from the activity without refund. Unlimited Events Ltd reserves the right to withdraw any member of The Party without refund from any activity where they are not complying with the safety briefing and are putting themselves or others at risk. The Party is required to abide by the rules and regulations as stated in the safety briefings.

Liability – We will not be liable for any injury, illness, death, loss, damage, expense or failure of any part of the actual event if it is due to you or any member of the party, third parties not connected with the booking arrangements, unforeseeable or unavoidable circumstances beyond our control or the suppliers' control or Force Majeure. We will not be liable for any additional services that are not provided by us and we will not accept liability for any business losses.

Although we do our utmost to provide the best possible suppliers for your event we have no responsibility for the acts or omissions of the suppliers or any of its employees or subcontractors. Our liability may also be limited in accordance with the suppliers' terms and conditions.

Should you make a claim against us which do not involve death, personal injury or illness, we are limited to pay you a maximum of twice (2 times) the cost per person of the event, if we are found liable.

Late arrival policy - All events run to a strict timetable and guests are required to arrive on time as stated on the booking confirmation. Late arrival might result in one of the following – either reduction of time on event, total loss of event or an incurred charge to cover additional staffing costs caused by event running over. Where event time is reduced or the event is lost due to late arrival, no refunds will be given.

Cancellation by the Client - Should The Party reduce in numbers following payment of the deposit, the deposit will be forfeited for those members of The Party not attending. Should the group number fall to less than the minimum group size for any activity then Unlimited Events Ltd reserve the right to charge for the minimum number. No reduction in numbers can be accepted within 21 days of the Event Date.

If The Party or any member of The Party decides not to partake in any of the activities for any reason on the day, no refund will be given by Unlimited Events Ltd. Refunds are only given where a Client cancels the booking within three working days of making the booking, provided the booking has been made more than 21 days prior to the activity date.

Cancellation by Unlimited Events Ltd – Unlimited Events Ltd may cancel activities in the booking if, for example but not exclusively, bad weather makes any activity unsafe, in which event Unlimited Events Ltd reserve the right to substitute an alternative activity at short notice. Unlimited Events Ltd may cancel activities in the booking at its sole discretion and will have no liability for any costs incurred by the client as a result of activity cancellation other than the difference between the price of the cancelled activity and price of the substituted activity.

Parking - Car parking may be provided for The Party. Vehicles and contents are left at owners risk.

Insurance & Disclaimers - A disclaimer must be signed for many of the activities offered and failure to sign the disclaimer may result in the event being cancelled. Unlimited Events Ltd accepts no liability in this circumstance. Some activities contain an element of risk. Unlimited Events Ltd shall accept no responsibility whatsoever for injuries or loss incurred by members of The Party, and their guests or spectators. By booking with Unlimited Events Ltd you understand that activities may contain an element of risk and that the activity venues have uneven ground which is often wet and slippery.

Force Majeure – Unlimited Events Ltd will not accept liability or pay any compensation where the services or events booked through us are prevented or affected by Force Majeure and we will not accept liability or pay any compensation where you suffer any damage, injury, expense or loss of any description as a result of Force Majeure.

Complaints - Any complaints must be reported to Unlimited Events Ltd at the earliest opportunity and no later than 7 days after the incident causing complaint. If Unlimited Events Ltd is unable to remedy the problem to the satisfaction of the Client at the time the problem is reported, a written report of any perceived failure must be submitted providing full details.

Refund Policy - Deposits and Gift vouchers are non-refundable and non-transferable. Balance refunds are only given where a Client cancels the booking within three working days of making the booking, provided the booking has been made more than 21 days prior to the activity date.

Agreement - This contract shall be governed by English Law and shall be subject to the exclusive jurisdiction of the courts. Any event booked with Unlimited Events Ltd is booked in accordance with these Terms and Conditions. It is the sole responsibility of the Client to communicate these Terms and Conditions to The Party.